



April 23, 2012

Northeast Bank Adds New Jobs and Expands Hours in Customer Service Center

Lewiston, ME

Northeast Bank announced today that it has expanded its Lewiston-based Customer Service Center, adding six new positions over the past five months and extending its support hours to seven days a week. Customers now have access to a live support specialist from 7:00 a.m. – 10:00 p.m. Monday through Friday and 10:00 a.m. – 6:00 p.m. on weekends and holidays. This expansion establishes Northeast as one of the only Maine-based community banks with late night and weekend live customer support.

“As we continue to grow and invest in the markets we serve, Northeast Bank is committed to delivering even more for our customers,” said Jim Delamater, President and CEO of the Northeast Community Banking Division. “Our customers will now have even greater convenience, with an expanded Maine-based contact center that is open seven days a week.”

Employees at Northeast Bank’s Lewiston-based support center are now available seven days a week, and serve over 16,000 customer households.

For more information on Northeast Bank or to speak with a live customer support specialist call 1.800.284.5989.



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