

# FY25 Q1 Investor Call

October 30, 2024

### **Forward-Looking Statement**



Statements in this presentation that are not historical facts are forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, and are intended to be covered by the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Although the Bank believes that these forward-looking statements are based on reasonable estimates and assumptions, they are not guarantees of future performance and are subject to known and unknown risks, uncertainties, and other factors. You should not place undue reliance on our forward-looking statements. You should exercise caution in interpreting and relying on forward-looking statements because they are subject to significant risks, uncertainties and other factors which are, in some cases, beyond the Bank's control. The Bank's actual results could differ materially from those projected in the forward-looking statements as a result of, among other factors, changes in general business and economic conditions on a national basis and in the local markets in which the Bank operates, including changes which adversely affect borrowers' ability to service and repay loans; changes in customer behavior due to political, business and economic conditions, including inflation and concerns about liquidity; turbulence in the capital and debt markets; reductions in net interest income resulting from interest rate volatility as well as changes in the balances and mix of loans and deposits; changes in interest rates and real estate values; changes in loan collectability and increases in defaults and charge-off rates; decreases in the value of securities and other assets, adequacy of loan loss reserves, or deposit levels necessitating increased borrowing to fund loans and investments; changing government regulation; competitive pressures from other financial institutions; changes in legislation or regulation and accounting principles, policies and guidelines; cybersecurity incidents, fraud, natural disasters, and future pandemics; the risk that the Bank may not be successful in the implementation of its business strategy; the risk that intangibles recorded in the Bank's financial statements will become impaired; changes in assumptions used in making such forward-looking statements; and the other risks and uncertainties detailed in the Bank's Annual Report on Form 10-K and updated by our Quarterly Reports on Form 10-Q and other filings submitted to the FDIC. These statements speak only as of the date of this release and the Bank does not undertake any obligation to update or revise any of these forward-looking statements to reflect events or circumstances occurring after the date of this communication or to reflect the occurrence of unanticipated events.

# **Financial Highlights**



|  | Q1 FY25   |
|--|---|
| Total Loan Volume  | \$942.2 million   |
| National Lending:  |   |
| Purchased Loans  | \$732.9 million invested on \$807.7 million of UPB <sup>(1)</sup><br>(90.7% purchase price) |
| Originated Loans <sup>(2)</sup>                          | \$126.9 million   |
| Weighted Average Rate as of 9/30/2024 <sup>(3)</sup>     | 8.85%   |
|  |   |
| SBA Loans Originated                                     | \$82.4 million  |
| SBA Loans Sold   | \$63.1 million  |
| Gain on Sale of SBA Loans                                | \$3.3 million   |
|  |   |
| Net Interest Margin                                      | 4.90%   |
| Purchased Loan Return <sup>(4)</sup>                     | 8.84%   |
|  |   |
| Net Income   | \$17.1 million  |
| Availability under At-the-Market Offering <sup>(5)</sup> | \$23.1 million  |
| Loan Capacity as of 9/30/2024                            | \$462 million   |
| EPS (Diluted)  | \$2.11  |
| Return on Equity   | 17.53%  |
| Return on Assets   | 2.09%   |
| Tangible Book Value per Share                            | \$47.80   |

(1) Unpaid principal balance.

(2) National Lending originations for QI FY25 were 100% variable rate, of which 58% were Prime-rate based and 42% were SOFR-based.

(3) Q1 FY25 National Lending originations had a weighted average floor rate of 8.19%.

(4) Purchased loan return for Q1 FY25 included \$2.0 million of transactional income.

(5) During Q2 FY23, the Bank approved an At-the-Market ("ATM") Offering for up to \$50.0 million of voting common stock. During Q2 FY24, the Bank extended the ATM through November 2024. No shares were issued under the ATM in Q1 FY25.

# Loan Portfolio Summary



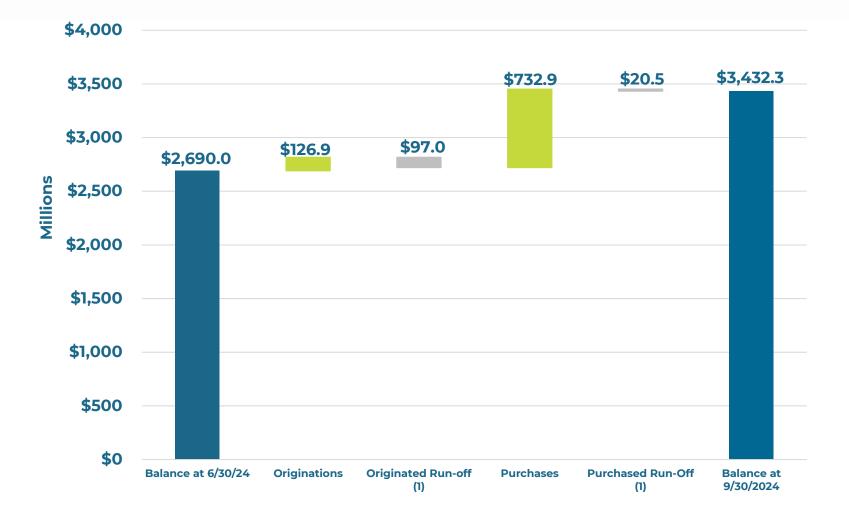
| Loan Portfolio                 | # of Loans | Total Balance | Average Balance | WA LTV |  |  |  |  |
|--------------------------------|------------|---------------|-----------------|--------|--|--|--|--|
|                                | Dollars i  | in thousands  |                 |        |  |  |  |  |
| National Lending Division      |            |               |                 |        |  |  |  |  |
| Purchased Loans (1)            | 3,360      | \$2,420,883   | \$721           | 49%(4) |  |  |  |  |
| Direct Originated Loans (2)    | 89         | 403,079       | 4,529           | 54%    |  |  |  |  |
| Lender Finance Loans (2)       | 97         | 608,296       | 6,271           | 45%    |  |  |  |  |
| SBA and USDA Loans (3)         | 2,150      | 49,279        | 23              | 84%    |  |  |  |  |
| Community Banking Division:    |            |               |                 |        |  |  |  |  |
| Commercial Loans               | 87         | 5,848         | 67              | 40%    |  |  |  |  |
| Residential and Consumer Loans | 309        | 15,579        | 50              | 47%    |  |  |  |  |
| Total                          | 6,092      | \$3,502,963   | \$575           | 50%    |  |  |  |  |

(1) Total balance of \$2.42 billion is equal to unpaid principal balance of \$2.64 billion, net of \$223.5 million purchased loan discount.

- (2) LTV is calculated as the Bank's loan amount to the value of the underlying commercial real estate collateral.
- (3) Total loan balance of \$49.3 million is comprised of \$2.8 million of the guaranteed portion and \$46.5 million of the unguaranteed portion of loans. Balance does not reflect the guaranteed portion of \$17.6 million included in loans held for sale.
- (4) Reflects the Bank's basis net of allowance for credit loss reserves against the value of the underlying commercial real estate collateral.

All data as of September 30, 2024, unless otherwise noted.

# National Lending Portfolio Roll Forward: Trailing Three Months



Northeast

# **National Lending Activity By Trailing 5 Quarters**

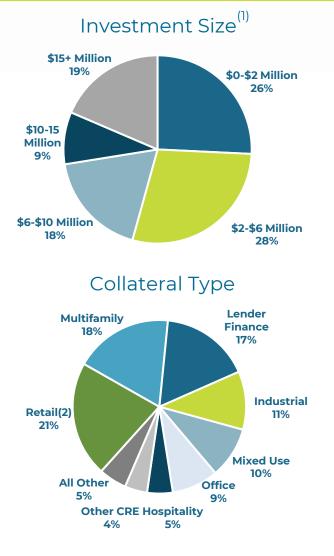


Northeast

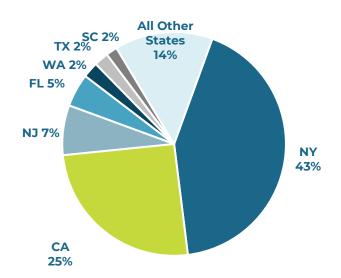
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# National Lending Loan Portfolio Statistics as of September 30, 2024





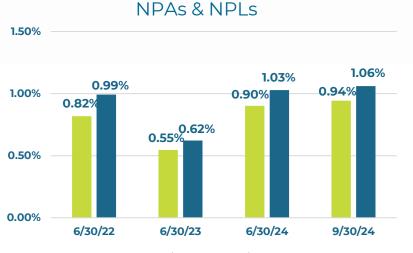
#### Collateral State (44 States)



Average investment size of \$967 thousand/loan; originated average: \$5.3 million/loan and purchased average: \$720 thousand/loan
Includes traditional and non-traditional retail, such as restaurants and gas stations.

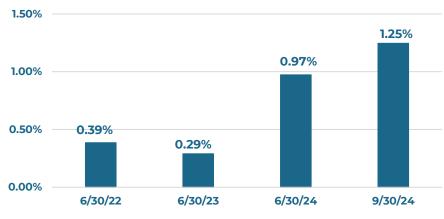
# **Asset Quality Metrics**





NPAs/Assets NPLs/Loans

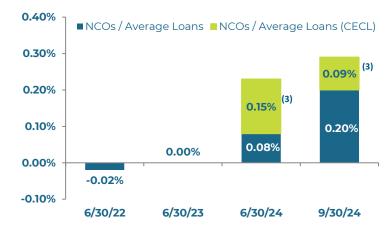
#### Allowance for Credit Losses / Gross Loans



#### Classified Commercial Loans<sup>(1)</sup>



NCOs / Average Loans<sup>(2)</sup>



(1) Classified loans includes commercial real estate and commercial and industrial loans risk rated under the Bank's internal loan rating system

(2) Calculated as trailing twelve months of net charge-offs divided by average loans for the same period.

(3) Upon the adoption of CECL, the previously designated non-accretable discount is added to the carrying basis of the loan, with an offsetting allowance. For the quarters ended June 30, 2024 and September 30, 2024, such charged-off discount was 15 basis points and 9 basis points, respectively. This component does not represent a loss of invested dollars.

# Nonperforming Assets Turnover – Quarter ended September 30, 2024



|                                     | Nonperforming<br>Loans | REO | Total    | FMV of<br>Collateral <sup>(1)</sup> | Notes   |
|-------------------------------------|------------------------|-----|----------|-------------------------------------|---|
|                                     |                        |     | (Dolla   | rs in Thousands)                    |   |
| June 30, 2024 Balance:              | \$28,261               | \$0 | \$28,261 |                                     |   |
| NPL Additions:                      |                        |     |          |                                     |   |
| #1                                  | 4,300                  | -   | 4,300    | 5,400                               | Nonprofit social club in Washington, DC                   |
| #2                                  | 2,400                  | -   | 2,400    | 2,752                               | Two mixed use buildings in NY                             |
| #3                                  | 1,456                  | -   | 1,456    | 2,588                               | Single family home in NY                                  |
| #4                                  | 1,261                  | -   | 1,261    | 1,552                               | Commercial building in NJ                                 |
|                                     |                        |     |          |                                     | 49 loans placed on nonaccrual with largest                |
| Other Loans - Various               | 1,256                  | -   | 1,256    |                                     | invested balance of \$580 thousand                        |
| Total Additions:                    | 10,673                 | -   | 10,673   |                                     |   |
| NPL Resolutions:                    |                        |     |          |                                     |   |
| Other Loans - Various               | (559)                  |     | (559)    |                                     | Net payoffs, paydowns and returns to accrual status       |
| Total Resolutions:                  | (559)                  | -   | (559)    |                                     |   |
|                                     |                        |     |          |                                     |   |
| Charge-Offs:                        |                        |     |          |                                     | 52 loans, average charge-off per loan of \$24<br>thousand |
| Standard Charge-Offs <sup>(2)</sup> | (1,157)                |     | (1,157)  |                                     |   |
| CECL Charge-Offs <sup>(3)</sup>     | (46)                   |     | (46)     |                                     |   |
| Total Charge-Offs:                  | (1,203)                | -   | (1,203)  |                                     |   |
| September 30, 2024 Balance:         | : \$37,172             | \$0 | \$37,172 |                                     |   |

(1) Fair Market Value reflects the projected net proceeds from liquidation of collateral

(2) 91% of standard charge-off amount was previously reserved for in the allowance for credit losses

(3) Upon the adoption of CECL, the previously designated non-accretable discount was added to the carrying basis of the loan, with an offsetting allowance. The charge-off amount does not represent a loss of invested dollars.

# **Allowance Allocation**



| Loan Segment                   | Total Loan T<br>Balances at<br>September 30,<br>2024 | otal Reserves at<br>September 30,<br>2024 | ACL / Total<br>Loans at June<br>30, 2024 | Total Reserves at<br>June 30, 2024 | ACL / Total Loans<br>at June 30, 2024 |          | ACL / Total Loans<br>at September 30,<br>2023 |
|--------------------------------|--|---|--|------------------------------------|---------------------------------------|----------|---|
| Dollars in thousands           |  |   |  |                                    |                                       |          |   |
| National Lending Purchased     | \$2,420,883  | \$37,897                                  | 1.57%                                    | \$20,716                           | 1.21%                                 | \$18,046 | 1.19%   |
|                                |  |   |  |                                    |                                       |          |   |
| Originated Loans:              |  |   |  |                                    |                                       |          |   |
| C&I (Lender Finance primarily) | 622,011  | 3,494                                     | 0.56%                                    | 4,253                              | 0.73%                                 | 1,838    | 0.41%   |
| Commercial Real Estate         | 380,726  | 911                                       | 0.24%                                    | 1,250                              | 0.32%                                 | 4,902    | 1.05%   |
| SBA and USDA:                  |  |   |  |                                    |                                       |          |   |
| - Guaranteed                   | 2,801  | -   | 0.00%                                    | -                                  | 0.00%                                 | -        | 0.00%   |
| - Unguaranteed                 | 46,478   | 1,267                                     | 2.73%                                    | 414                                | 1.34%                                 | 167      | 0.91%   |
| 1-4 Family Residential         | 29,830   | 71  | 0.24%                                    | 76                                 | 0.25%                                 | 350      | 0.53%   |
| Consumer                       | 234  | -   | 0.00%                                    | 0                                  | 0.00%                                 | 0        | 0.00%   |
| Total Originated Loans         | 1,082,080  | 5,743                                     | 0.53%                                    | 5,993                              | 0.57%                                 | 7,257    | 0.72%   |
|                                |  |   |  |                                    |                                       |          |   |
| Total Loans                    | \$3,502,963  | \$43,640                                  | 1.25%                                    | \$26,709                           | 0.97%                                 | \$25,303 | 1.00%   |

Loan balances are net of deferred fees and costs.

# National Lending Portfolio by Collateral Type



| Collateral Type             | Direct Ori | ginated    | Lender F  | inance     | Purch       | ased        | Total Na<br>Lend |             |
|-----------------------------|------------|------------|-----------|------------|-------------|-------------|------------------|-------------|
| Dollars in thousands        | Balance    | WA LTV (1) | Balance   | WA LTV (1) | Balance     | WA LTV (2)  | Balance          | WA LTV      |
| 1-4 Family                  | \$5,827    | 57%        | \$53,237  | 35%        | \$72,798    | 55%         | \$131,862        | 47%         |
| Hospitality                 | 116,844    | 53%        | 91,384    | 48%        | 48,757      | 50%         | 256,986          | 51%         |
| Industrial                  | 31,116     | 49%        | 62,770    | 43%        | 363,882     | 45%         | 457,768          | 45%         |
| Land and<br>Construction    | 2,600      | 51%        | 27,848    | 45%        | 10,133      | 44%         | 40,581           | 45%         |
| Mixed Use                   | 13,512     | 50%        | 89,897    | 52%        | 316,080     | 58%         | 419,489          | 56%         |
| Multi Family                | 24,302     | 58%        | 68,982    | 48%        | 698,733     | 49%         | 792,017          | 49%         |
| Office                      | 118,985    | 52%        | 40,008    | 46%        | 181,655     | 47%         | 340,649          | 49%         |
| Retail                      | 79,452     | 57%        | 60,605    | 52%        | 701,357     | 48%         | 841,415          | 49%         |
| Small Balance<br>Commercial | 10,440     | 89%        | 113,564   | 38%        | 27,488      | 69%         | 151,492          | 47%         |
| Total                       | \$403,079  | 54%        | \$608,296 | 45%        | \$2,420,883 | <b>49</b> % | \$3,432,258      | <b>49</b> % |

(1) LTV is calculated as the Bank's loan amount to the value of the underlying commercial real estate collateral.

(2) Reflects the Bank's basis net of allowance for credit loss reserves against the value of the underlying commercial real estate collateral.



|                             |                 | ••             |                |                 |                |          |             |
|-----------------------------|-----------------|----------------|----------------|-----------------|----------------|----------|-------------|
| National Lending Portfolio  | <b>&lt;40</b> % | <b>40-49</b> % | <b>50-59</b> % | <b>60-69</b> %  | <b>70-79</b> % | >=80%    | Total       |
|                             |                 |                | Doll           | ars in thousand | ds             |          |             |
| Direct Originated Loans (1) | \$40,533        | \$108,678      | \$106,881      | \$83,072        | \$44,684       | \$19,231 | \$403,079   |
| Lender Finance Loans (1)    | 215,097         | 124,275        | 204,272        | 45,752          | 18,900         | -        | 608,296     |
| Purchased Loans (2)         | 739,450         | 378,941        | 386,060        | 666,882         | 215,724        | 33,826   | 2,420,883   |
| Total                       | \$995,080       | \$611,894      | \$697,213      | \$795,706       | \$279,308      | \$53,057 | \$3,432,258 |
| % of Total                  | <b>29</b> %     | 18%            | 21%            | 22%             | 8%             | 2%       | 100%        |

(1) LTV is calculated as the Bank's loan amount to the value of the underlying commercial real estate collateral. (2) Reflects the Bank's basis net of allowance for credit loss reserves against the value of the underlying commercial real estate collateral.

# 

All data as of September 30, 2024, unless otherwise noted.



| Portfolio                               | Orig      |             |                |             |
|---|-----------|-------------|----------------|-------------|
| Dollars in thousands                    | Pre-2013  | 2013-2018   | 2019 and later | Total       |
| Current Basis                           | \$240,268 | \$993,642   | \$1,186,973    | \$2,420,883 |
| # of Loans                              | 760       | 1,884       | 716            | 3,360       |
| % of Portfolio                          | 10%       | 41%         | 49%            | 100%        |
|   |           |             |                |             |
| Original Principal Balance              | \$573,605 | \$1,512,800 | \$1,440,976    | \$3,527,381 |
| Current Principal Balance               | 256,947   | 1,066,723   | 1,320,730      | 2,644,400   |
|   |           |             |                |             |
| % Principal Paid Down Since Origination | 55%       | 29%         | 8%             | 25%         |
| Current Basis / Original Principal      | 42%       | 66%         | 82%            | <b>69</b> % |

All data as of September 30, 2024, unless otherwise noted. Loan balances exclude net deferred fees and costs.

# National Lending Originated Portfolio — Interest Reserve Analysis



#### **Lender Finance**

| Dollars in thousands                           | Balance   | % with<br>Interest<br>Reserves | Interest<br>Reserve WA<br>Duration | WA<br>Advance<br>Rate <sup>(1)</sup> | WA LTV <sup>(2)</sup> |
|--|-----------|--------------------------------|------------------------------------|--------------------------------------|-----------------------|
| Total Lender Finance Loans                     | \$608,296 |                                |                                    | 60%                                  | 45%                   |
| Lender Finance Loans with Interest<br>Reserves | 491,686   | 81%                            | 5.9 Months                         |                                      |                       |

#### **Direct Originated Loans**

| Dollars in thousands                              | Balance   | % with Interest<br>Reserves | Interest Reserve<br>WA Duration | WA LTV <sup>(2)</sup> |
|---|-----------|-----------------------------|---------------------------------|-----------------------|
| Total Direct Originated Loans                     | \$403,079 |                             |                                 | 54%                   |
| Direct Originated Loans with Interest<br>Reserves | 289,037   | 72%                         | 3.8 Months                      |                       |

(1) Weighted Average Advance Rate utilizes original balance and real estate value at the time of origination

(2) Weighted Average LTV is calculated as the Bank's loan amount to the value of the underlying commercial real estate collateral

# **SBA Loan Activity**

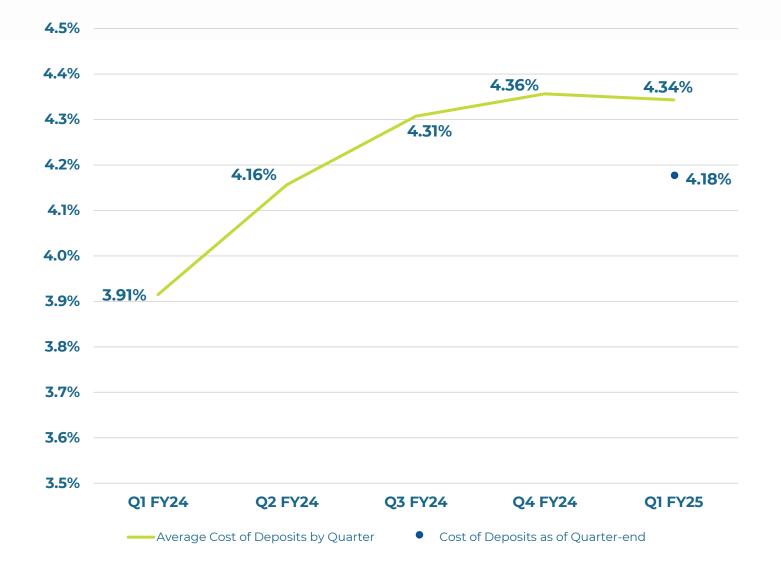


#### SBA Loan Originations and Sales (dollars in thousands) \$90,000 900 \$80,000 800 766 \$70,000 700 \$60,000 600 582,425 **Count of Loans** \$50,000 500 \$63,110 373 \$40,000 400 330 \$30,000 300 \$40,158 195 \$20,000 200 29,001 141 \$26,755 \$18,938 \$10,000 100 \$13,595 \$11,517 \$9,725 \$-\$5.288 0 Q1 FY24 Q2 FY24 Q3 FY24 Q1 FY25 Q4 FY24 **\$** Loans Funded **\$** Loans Sold

#### 15

**Quarterly Cost of Deposits** 





# **Deposit Portfolio Changes**



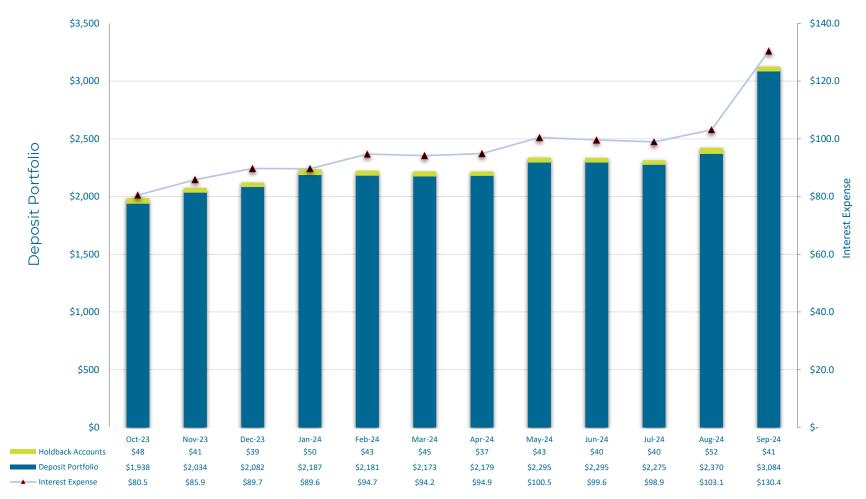
| By Channels             | Septe     | mber 30, 2024 |     | September 30, 2023 |               | Νε  | et Change   |             |        |
|-------------------------|-----------|---------------|-----|--------------------|---------------|-----|-------------|-------------|--------|
| Dollars in thousands    | Balance   | WAR           | Mix | Balance            | WAR           | Mix | Balance     | %           | WAR    |
| Retail                  |           |               |     |                    |               |     |             |             |        |
| Banking Centers         | 927,423   | 3.66%         | 30% | \$725,563          | 3.70%         | 37% | \$201,860   | 28%         | -0.04% |
| Government Banking      | 426,278   | 4.68%         | 14% | 319,049            | 4.86%         | 16% | 107,229     | 34%         | -0.18% |
| National Lending        | 49,141    | 0.68%         | 2%  | \$49,458           | 0.83%         | 3%  | (317)       | -1%         | -0.16% |
| ableBanking             | 37,208    | 3.38%         | 1%  | 23,834             | 0.17%         | 1%  | 13,374      | 56%         | 3.21%  |
| Corporate/Institutional | 59,762    | 4.66%         | 2%  | 102,495            | 5.36%         | 5%  | (42,733)    | -42%        | -0.70% |
| Holdback Accounts       | 40,842    | 0.12%         | 1%  | 41,452             | 0.10%         | 2%  | (610)       | -1%         | 0.02%  |
| Brokered Deposits       | 1,584,261 | 4.56%         | 50% | 692,527            | 5.14%         | 35% | 891,734     | 129%        | -0.58% |
| Bulletin Board          | 0         | 0.00%         | 0%  | 12,750             | 5.06%         | 1%  | (12,750)    | -100%       | -5.06% |
|                         |           |               |     |                    |               |     |             |             |        |
| Grand Total             | 3,124,914 | <b>4.18</b> % |     | \$1,967,127        | <b>4.00</b> % |     | \$1,157,787 | <b>59</b> % | 0.18%  |

| By Products            | Septe       | ptember 30, 2024 |     | September 30, 2023 |       | Ne  | t Change    |             |        |
|------------------------|-------------|------------------|-----|--------------------|-------|-----|-------------|-------------|--------|
| Dollars in thousands   | Balance     | WAR              | Mix | Balance            | WAR   | Mix | Balance     | %           | WAR    |
| Checking               | \$667,621   | 3.52%            | 22% | \$584,099          | 3.50% | 29% | \$83,522    | 14%         | 0.02%  |
| Savings                | 183,428     | 3.40%            | 6%  | 110,621            | 2.63% | 6%  | 72,807      | 66%         | 0.77%  |
| Money Market           | 130,739     | 3.19%            | 4%  | 242,979            | 3.40% | 12% | (112,240)   | -46%        | -0.21% |
| Certificate of Deposit | 2,102,285   | 4.59%            | 67% | 987,976            | 4.75% | 51% | 1,114,309   | 113%        | -0.16% |
| Holdback Accounts      | 40,842      | 0.12%            | 1%  | 41,452             | 0.10% | 2%  | (610)       | -1%         | 0.02%  |
|                        |             |                  |     |                    |       |     |             |             |        |
| Grand Total            | \$3,124,914 | <b>4.18</b> %    |     | \$1,967,127        | 4.00% |     | \$1,157,787 | <b>59</b> % | 0.18%  |

# **Deposit Portfolio and Interest Analysis**

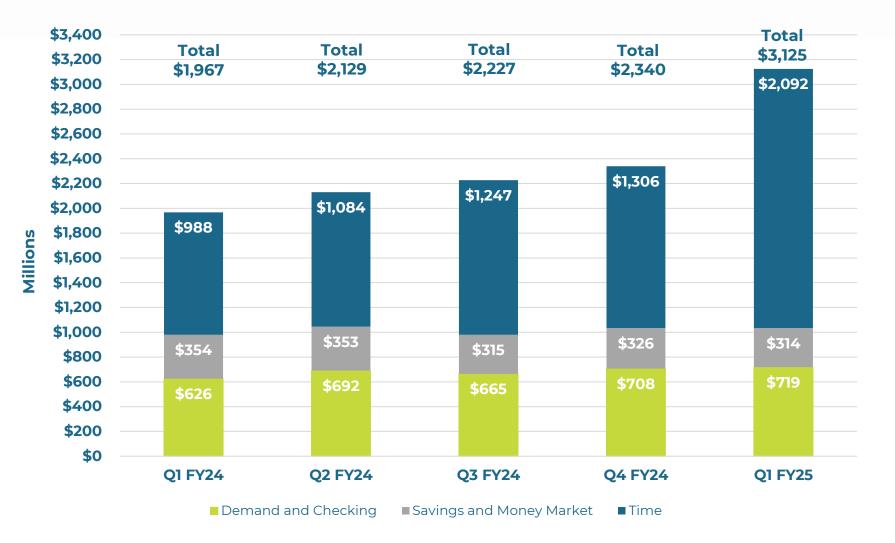




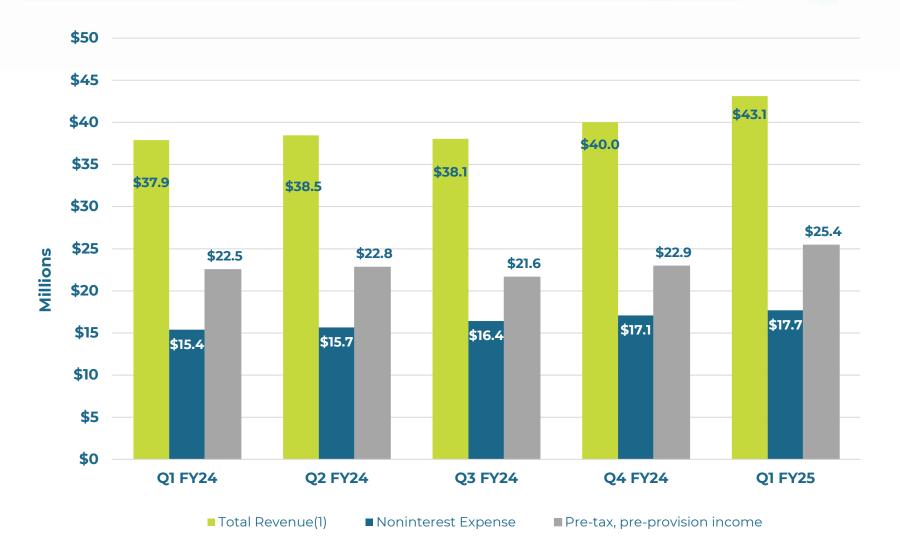


# **Deposit Mix By Trailing 5 Quarter Ends**





# **Revenue and Noninterest Expense for Trailing 5 Quarters**

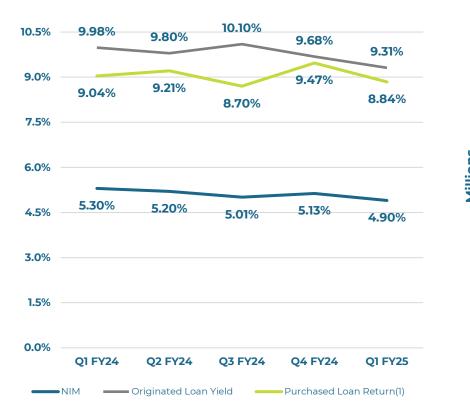


Northeast

BANK

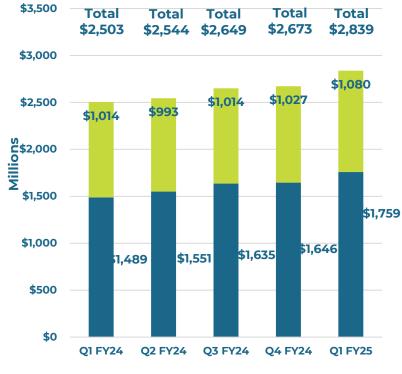
# Loan Performance & Average Loan Balance For Trailing 5 Quarters





#### Loan Performance

Average Loan Balance for Trailing 5 Quarters

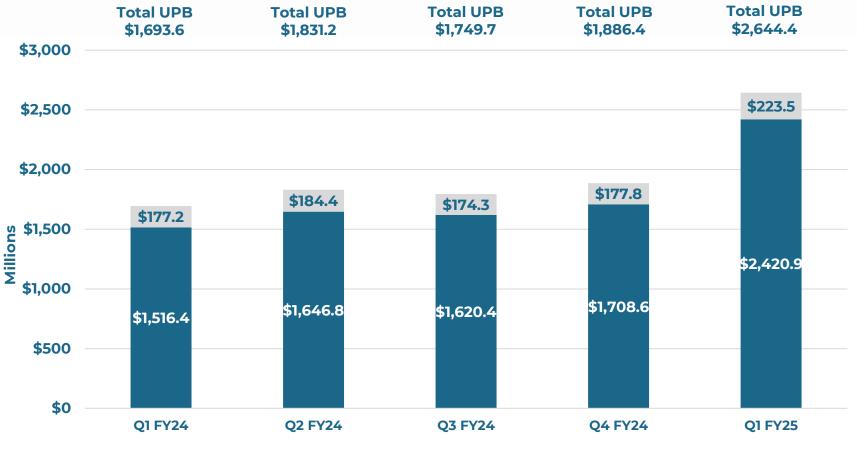


Purchased Originated

(1) Purchased loan return includes purchased loan yield, as well as gain on loan sales, gain on sale of real estate owned, release of allowance for credit losses on purchased loans, and other noninterest income.

# Purchased Loan Investment Basis and Discount By Trailing 5 Quarters





■ Net Basis ■ Rate Mark Discount



|  | Purchased | Originated | Total |
|--|-----------|------------|-------|
| Regularly Scheduled Interest & Accretion                                 | 8.38%     | 9.29%      | 8.71% |
| Accelerated Accretion, Interest,<br>& Fees Recognized on Loan<br>Payoffs | 0.46%     | 0.02%      | 0.30% |
| Total  | 8.84%     | 9.31%      | 9.01% |

 The total return on purchased loans represents scheduled accretion, accelerated accretion, gains on asset sales, gains on real estate owned, and release of allowance for credit losses on purchased loans recorded during the period divided by the average invested balance, on an annualized basis. The total return does not include the effect of purchased loan charge-offs or recoveries during the period.

# Loan Mix As of Trailing 5 Quarter Ends





(1) 99% of the National Lending Originated portfolio had a floor, with a weighted average floor of 7.42% as of September 30, 2024.

# **Net Income for Trailing 5 Quarters**





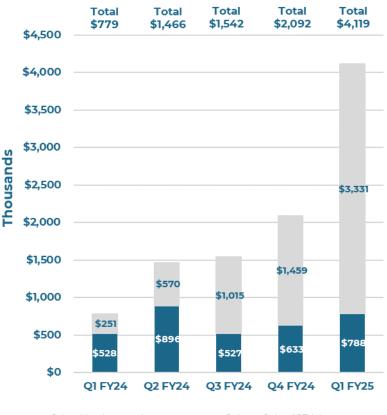
(1) Net of a deferred tax asset write-down of \$957 thousand due to a change in Massachusetts tax law regarding income tax apportionment.



#### Net Interest Income Before Credit Loss Provision



#### Noninterest Income



Other Non Interest Income

Gain on Sale of SBA loans