## FY 2020 Q3 Investor Call

## Northeast

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## Forward-Looking Statement

Statements in this presentation that are not historical facts are forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, and are intended to be covered by the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Although the Bank believes that these forward-looking statements are based on reasonable estimates and assumptions, they are not guarantees of future performance and are subject to known and unknown risks, uncertainties, and other factors. You should not place undue reliance on our forward-looking statements. You should exercise caution in interpreting and relying on forward-looking statements because they are subject to significant risks, uncertainties and other factors which are, in some cases, beyond the Bank's control. The Bank's actual results could differ materially from those projected in the forwardlooking statements as a result of, among other factors, the negative impacts and disruptions of the COVID-19 pandemic and measures taken to contain its spread on our employees, customers, business operations, credit quality, financial position, liquidity and results of operations; the length and extent of the economic contraction resulting from the COVID-19 pandemic; continued deterioration in general business and economic conditions on a national basis and in the local markets in which the Bank operates, including changes which adversely affect borrowers' ability to service and repay our loans; changes in customer behavior due to changing business and economic conditions or legislative or regulatory initiatives; continued turbulence in the capital and debt markets; changes in interest rates and real estate values; increases in loan defaults and charge-off rates; decreases in the value of securities and other assets, adequacy of loan loss reserves, or deposit levels necessitating increased borrowing to fund loans and investments; changing government regulation; competitive pressures from other financial institutions; operational risks including, but not limited to, cybersecurity incidents, fraud, natural disasters and future pandemics; the risk that the Bank may not be successful in the implementation of its business strategy; the risk that intangibles recorded in the Bank's financial statements will become impaired; changes in assumptions used in making such forward-looking statements; and the other risks and uncertainties detailed in the Bank's Annual Report on Form $10-\mathrm{K}$ and updated by our Quarterly Reports on Form 10-Q and other filings submitted to the Federal Deposit Insurance Corporation. These statements speak only as of the date of this release and the Bank does not undertake any obligation to update or revise any of these forward-looking statements to reflect events or circumstances occurring after the date of this communication or to reflect the occurrence of unanticipated events.

## Financial Highlights

|  | Q3 FY20 | YTD FY20 |
| :---: | :---: | :---: |
| Total Loan Volume | \$119.7 million | \$374.6 million |
| LASG: |  |  |
| Purchased Loans | $\$ 65.0$ million invested on $\$ 70.9$ million of UPB ${ }^{(1)}$ ( $91.8 \%$ purchase price) | \$158.5 million invested on \$168.0 million of UPB ${ }^{(1)}$ (94.4\% purchase price) |
| Originated Loans ${ }^{(2)}$ | \$48.8 million | \$187.9 million |
| Weighted Average Rate as of 3/31/2020 ${ }^{(3)}$ | 6.82\% | 7.27\% |
| Community Bank: |  |  |
| Residential Mortgage Originations | \$5.7 million | \$25.2 million |
| Commercial Originations | \$0.2 million | \$2.4 million |
| Net Interest Margin | 5.50\% | 5.60\% |
| Purchased Loan Return ${ }^{(4)}$ | 10.05\% | 10.00\% |
| Earnings | \$1.9 million | \$11.5 million |
| EPS (Diluted) | \$0.21 | \$1.25 |
| Return on Equity | 4.57\% | 9.56\% |
| Return on Assets | 0.61\% | 1.31\% |

(2) LASG originations during Q3 FY20 and YTD FY20 were $100 \%$ and $90 \%$ variable rate, of which $98 \%$ and $97 \%$ were Prime rate based.
(3) Q3 FY20 and YTD FY20 LASG originations had a weighted average floor rate of $6.81 \%$ and $7.27 \%$, respectively.
(4) Purchased loan return for Q3 FY20 and YTD FY20 included $\$ 2.5$ million and $\$ 6.8$ million of transactional income, respectively.

## Capital Ratio Limit Changes

| Dollars in thousands | Tier 1 Capital | Total Capital |
| :--- | ---: | ---: |
| Current balance | $\$ 161,016$ | $\$ 184,809$ |
| Actual capital ratio | $13.04 \%$ | $18.03 \%$ |
| Prior capital limit | $10.00 \%$ | $13.50 \%$ |
| New capital limit | $9.00 \%$ | $12.00 \%$ |
| Loan capacity under prior capital limit | $\$ 255,128$ | $\$ 335,956$ |
| Loan capacity under new capital limit | $\$ 398,253$ | $\$ 445,472$ |
| Increase in loan capacity under new capital limit | $\$ 143,125$ |  |

## Share Repurchase Plan

|  | Number of <br> Shares |  |  |  | Price Per <br> Share | Total Price |
| :--- | ---: | ---: | ---: | :---: | :---: | :---: |
| Repurchase Plan | 900,000 |  |  |  |  |  |
| Third Quarter FY 2020 Activity | 416,700 | $\$ 12.83$ | $\$ 5,346,469$ |  |  |  |
| Remaining Shares in Plan | 483,300 |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Plan approved on October 21, 2019 and expires on October 21, 2020 |  |  |  |  |  |  |

## Loan Portfolio Summary

| Loan Portfolio | \# of <br> loans | Total Balance | Average Balance | WA LTV |
| :---: | :---: | :---: | :---: | :---: |
| Dollars in thousands |  |  |  |  |
| Loan Acquisition and Servicing Group (LASG): |  |  |  |  |
| Purchased Loans ${ }^{(1)}$ | 928 | \$395,944 | \$427 | 49\% |
| Direct Originated Loans | 141 | 273,671 | 1,941 | 56\% |
| Portfolio Finance Loans | 79 | 238,388 | 3,018 | 50\% |
| SBA and USDA Loans ${ }^{(2)}$ | 135 | 49,708 | 368 | 78\% |
| Community Banking Division: |  |  |  |  |
| Commercial Loans | 272 | 33,415 | 123 | 51\% |
| Residential and Consumer Loans | 829 | 42,570 | 51 | 65\% |
| Total | 2,384 | \$1,033,696 | \$434 | 53\% |

(1) Total loan balance of $\$ 395.9$ million is net of $\$ 37.0$ million of purchased loan discount.
(2) Total Ioan balance of $\$ 49.7$ million includes $\$ 5.4$ million of the guaranteed portion and $\$ 44.3$ million of the unguaranteed portion of loans.
(3) This reflects the Bank's basis against the appraised value at origination.
(4) LTV is calculated as the Bank's loan amount to the value of the underlying collateral.

## LASG Portfolio by Collateral Type

| Collateral Type | Direct Originated |  | Portfolio Finance |  | Purchased |  | Total LASG |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Dollars in thousands | Balance | WA LTV | Balance | WA LTV | Balance | WA LTV | Balance | WA LTV |
| 1-4 Family | $\$ 23,226$ | $59 \%$ | $\$ 20,770$ | $52 \%$ | $\$ 12,013$ | $37 \%$ | $\$ 56,009$ | $52 \%$ |
| Hospitality | 46,330 | $53 \%$ | 14,435 | $48 \%$ | 22,360 | $53 \%$ | 83,125 | $52 \%$ |
| Industrial | 34,455 | $54 \%$ | 38,856 | $55 \%$ | 60,517 | $46 \%$ | 133,828 | $51 \%$ |
| Land and Construction | 257 | $65 \%$ | 2,750 | $31 \%$ | 6,032 | $53 \%$ | 9,039 | $46 \%$ |
| Mixed Use | 24,087 | $64 \%$ | 46,764 | $51 \%$ | 22,457 | $49 \%$ | 93,308 | $53 \%$ |
| Multi Family | 37,795 | $60 \%$ | 50,945 | $53 \%$ | 125,413 | $48 \%$ | 214,153 | $51 \%$ |
| Office | 34,755 | $58 \%$ | 20,069 | $59 \%$ | 60,000 | $52 \%$ | 114,824 | $55 \%$ |
| Retail | 71,555 | $51 \%$ | 21,079 | $44 \%$ | 86,582 | $54 \%$ | 179,216 | $51 \%$ |
| Small Balance Commercial | 1,211 | $31 \%$ | 22,720 | $53 \%$ | 570 | $30 \%$ | 24,501 | $51 \%$ |
| Total | $\mathbf{\$ 2 7 3 , 6 7 1}$ | $\mathbf{5 6 \%}$ | $\mathbf{\$ 2 3 8 , 3 8 8}$ | $\mathbf{5 0 \%}$ | $\mathbf{\$ 3 9 5 , 9 4 4}$ | $\mathbf{4 9 \%}$ | $\mathbf{\$ 9 0 8 , 0 0 3}$ | $\mathbf{5 1 \%}$ |

## LASG Portfolio - Weighted Average LTV By Bucket

| WA LTV |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| LASG Portfolio | < 40\% | 40-49\% | 50-59\% | 60-69\% | 70-79\% | >=80\% | Total |
| Dollars in Thousands |  |  |  |  |  |  |  |
| Purchased Loans | \$126,072 | \$67,243 | \$68,133 | \$67,548 | \$52,583 | \$14,365 | \$395,944 |
| Direct Originated Loans | 47,207 | 38,576 | 56,854 | 95,504 | 32,812 | 2,718 | 273,671 |
| Portfolio Finance Loans | 36,580 | 59,218 | 91,041 | 40,049 | 7,000 | 4,500 | 238,388 |
| Total | \$209,859 | \$165,037 | \$216,028 | \$203,101 | \$92,395 | \$21,583 | \$908,003 |

## LASG Purchased - Further Analysis

| LASG Purchased Portfolio | Origination Year |  |  |  |
| :--- | ---: | ---: | ---: | :---: |
| Dollars in Thousands | Pre-2009 | 2009 and later | Total |  |
| Current Basis | $\$ 244,203$ | $\$ 151,741$ | $\mathbf{\$ 3 9 5 , 9 4 4}$ |  |
| \# of Loans | 672 | 256 | $\mathbf{9 2 8}$ |  |
| \% of Portfolio | $62 \%$ | $38 \%$ | $\mathbf{1 0 0 \%}$ |  |
|  |  |  |  |  |
| Original Principal Balance | $\$ 465,150$ | $\$ 229,778$ | $\mathbf{\$ 6 9 4 , 9 2 8}$ |  |
| Current Principal Balance | 268,603 | 164,317 | $\mathbf{4 3 2 , 9 2 0}$ |  |
|  |  |  |  |  |
| \% Principal Paid Down Since Origination | $42 \%$ | $28 \%$ | $\mathbf{3 8 \%}$ |  |
| Current Basis / Original Principal | $52 \%$ | $66 \%$ | $\mathbf{5 7 \%}$ |  |

## LASG Originated - Interest Reserve Analysis

Portfolio Finance

| Dollars in thousands | Balance | \% with Interest <br> Reserves | Interest Reserve <br> WA Duration | WA Advance <br> Rate $^{(1)}$ | WA Loan to <br> Underlying RE |
| ---: | :---: | :---: | :---: | :---: | :---: |
| Total Portfolio Finance Loans | $\$ 238,388$ |  |  | $67 \%$ | $48 \%$ |
| Portfolio Finance Loans with Interest Reserves | 192,286 | $81 \%$ | 6.1 Months |  |  |

## Direct Originated Loans

| Dollars in thousands | Balance | \% with Interest <br> Reserves | Interest Reserve <br> WA Duration | WA LTV ${ }^{(1)}$ |
| ---: | :---: | :---: | :---: | :---: |
| Total Direct Originated Loans | $\$ 273,671$ |  |  | $56 \%$ |
| Direct Originated Loans with Interest Reserves | 103,608 | $35 \%$ | 6.4 Months |  |

(1) Weighted Average calculations utilize original balance and real estate values at the time of origination.

## Community Banking Division Portfolio by Collateral Type

| Collateral Type | Commercial |  | Consumer |  | Total |
| :--- | ---: | :---: | ---: | ---: | ---: |
| Dollars in thousands | Balance | WA LTV | Balance | WA LTV | Balance |
| 1-4 Family | $\$ 3,960$ | $48 \%$ | $\$ 39,022$ | $65 \%$ | $\$ 42,982$ |
| Hospitality | 3,094 | $38 \%$ | 0 | - | 3,094 |
| Industrial | 769 | $51 \%$ | 0 | - | 769 |
| Land and Construction | 336 | $31 \%$ | 629 | $69 \%$ | 965 |
| Mixed use | 340 | $66 \%$ | 0 | - | 340 |
| Multi Family | 6,290 | $47 \%$ | 2,363 | $69 \%$ | 8,653 |
| Office | 7,501 | $45 \%$ | 0 | - | 7,501 |
| Retail | 5,653 | $57 \%$ | 0 | - | 5,653 |
| Small Balance | 5,426 | $69 \%$ | 545 | $80 \%$ | 5,971 |
| Unsecured | 46 | NAP | 11 | NAP | 57 |
| Total | $\mathbf{\$ 3 3 , 4 1 5}$ | $\mathbf{5 1 \%}$ | $\mathbf{\$ 4 2 , 5 7 0}$ | $\mathbf{6 5 \%}$ | $\mathbf{\$ 7 5 , 9 8 5}$ |

## SBA and USDA Loans by Collateral Type

| Collateral Type | SBA and USDA Loans |  |
| :--- | ---: | :---: |
| Dollars in thousands | Balance | WA LTV |
| Hospitality | 26,664 | $75 \%$ |
| Industrial | 7,254 | $63 \%$ |
| Office | 3,515 | $92 \%$ |
| Retail | 7,907 | $91 \%$ |
| Small Balance Commercial | 4,368 | $86 \%$ |
| Total | 49,708 | $\mathbf{7 8 \%}$ |

## Allowance Allocation

| Loan Segment | Total Loan Balances at March 31, 2020 | Total Reserves at March 31, 2020 | ALL / Total Loans at March 31, 2020 | Total Reserves at June 30, 2019 | ALL / Total Loans at June 30, 2019 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Dollars in thousands |  |  |  |  |  |
| LASG Purchased | \$395,944 | \$532 | 0.13\% | \$520 | 0.16\% |
|  |  |  |  |  |  |
| Originated Loans: |  |  |  |  |  |
| C\&I (Portfolio Finance primarily) | 246,966 | 1,018 | 0.41\% | 717 | 0.32\% |
| Commercial Real Estate | 269,547 | 2,160 | 0.80\% | 2,065 | 0.70\% |
| SBA and USDA: | 0 |  |  |  |  |
| - Guaranteed | 5,212 | 0 | 0.00\% | 0 | 0.00\% |
| - Unguaranteed | 43,094 | 4,586 | 10.64\% | 1,974 | 4.09\% |
| 1-4 Family Residential | 71,157 | 478 | 0.67\% | 376 | 0.44\% |
| Consumer | 1,999 | 35 | 1.75\% | 50 | 1.20\% |
| Total Originated Loans | 637,975 | 8,277 | 1.30\% | 5,182 | 0.80\% |
|  |  |  |  |  |  |
| Total Loans | \$1,033,919 | \$8,809 | 0.85\% | \$5,702 | 0.58\% |

## April 2020 Observations

- $\$ 296$ million out of $\$ 512$ million, or $58 \%$ of our LASG Originated portfolio has approximately six months of interest reserve coverage.
- Payments on approximately $\$ 34$ million out of $\$ 50$ million, or $68 \%$ of our SBA portfolio will be paid by the SBA over the next six months.
- To date, we have received modification requests as follows:
- LASG Purchased: 97 loans for $\$ 69$ million out of 928 loans for $\$ 396$ million
- LASG Originated: 28 loans for $\$ 64$ million out of 220 loans for $\$ 512$ million
- Community Banking Division: 84 loans for $\$ 10$ million out of 1,101 loans for $\$ 76$ million
- Delinquencies through the third week of April compared with a typical 30-day month:
- Slightly elevated for our LASG Purchased Portfolio
- On track for our LASG Originated Portfolio
- On track for our Community Banking Division


## LASG Activity By Trailing 5 Quarters



## Purchased Loan Investment Basis and Discount By Trailing 5 Quarters



## LASG Portfolio - Q3 FY20 Return Summary ${ }^{(1)}$ as of March 31, 2020

|  | Purchased | Originated | Total |
| :--- | ---: | :---: | :---: |
|  <br> Accretion | $7.36 \%$ | $7.35 \%$ | $7.36 \%$ |
| Accelerated Accretion \& Fees <br>  <br> Gain on Loan Sales <br> Total | $2.69 \%$ | $0.00 \%$ | $1.14 \%$ |

(1) The total return on purchased loans represents scheduled accretion, accelerated accretion, gains on asset sales and gains on real estate

## LASG Loan Portfolio Statistics as of March 31, 2020



Collateral Type


Purchased Loan Net Investment


Collateral State

(1) Includes traditional and non-traditional retail, such as restaurants and gas stations.
(2) $93 \%$ of the $11 \%$ Non Real Estate total represents Portfolio Finance loans.

## Net Operating Earnings For Trailing 5 Quarters ${ }^{(1)}$


(1) Management believes net operating earnings, which exclude non-core items related to the corporate reorganization, provide a more meaningful representation of the Bank's performance. Q4 FY19 results above exclude $\$ 6.0$ million of

## LASG Portfolio Roll Forward: Trailing Twelve Months



## Loan Mix As of Trailing 5 Quarter Ends ${ }^{(1)}$


(1) Includes loans held for sale.
(2) $85 \%$ of the LASG Originated portfolio had a floor, with a weighted average floor of $7.13 \%$ as of March 31, 2020.

## Deposit Mix By Trailing 5 Quarter Ends



## Revenue and Noninterest Expense for Trailing 5 Quarters



## Key Components of Income For Trailing 5 Quarters



■ Base Net Interest Income
■ Transactional Interest Income


## Loan Performance \& Average Loan Balance For Trailing 5 Quarters



Average Loan Balance For Trailing 5 Quarters ${ }^{(2)}$

(1) Purchased loan return includes purchased loan yield, as well as gain on loan sales, gain on sale of real estate owned and other noninterest income.
(2) Includes loans held for sale.

## Asset Quality Metrics




Allowance for Loan Losses / Gross Loans


(1) Classified loans includes commercial real estate and commercial and industrial loans risk rated under the Bank's internal loan rating system.

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(2) ALL/Gross Loans Adjusted represents total allowance for loan losses less allowance on purchased loans, divided by total loans less purchased loans.
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(3) For periods ending $6 / 30$, calculated as trailing twelve months of net charge-offs divided by average loans for the same period; for all other periods, calculated as current quarter's net charge-offs (annualized) divided by average loans for the same period.

